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Attorney Docket No. F0002-010001

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Applicant: David Traynor et al.
Serial No.: 09/686,073 Art Unit: 2165
Filed: October 11, 2000
Title: SALES SYSTEM WITH SALES ACTIVITY FEEDBACK

CERTIFICATE OF MAILING UNDER 37 C.F.R. § 1.8(a)

The undersigned hereby certifies that this document is being placed in the United States mail with sufficient first-class postage attached, and addressed to the Assistant Commissioner for Patents, Washington, D.C. 20231, on February 27, 2003.

Kristofer E. Elbing
Kristofer E. Elbing, Registration No. 34,590

Assistant Commissioner for Patents
Washington, D.C. 20231

STATEMENT FILED PURSUANT TO
THE DUTY OF DISCLOSURE UNDER 37 C.F.R. §§ 1.56, 1.97 and 1.98

Pursuant to the duty of disclosure under 37 C.F.R. §§ 1.56, 1.97 and 1.98, Applicants
request consideration of this Information Disclosure Statement.

PART I: Compliance With 37 C.F.R. § 1.97

This Information Disclosure Statement has been filed before the mailing of a first Office
Action on the merits. No fee is due.

PART II: Information Cited

Applicants hereby make of record in the above-identified application the information
listed on the attached form PTO-1449 (modified). The order of presentation of the references
should not be construed as an indication of the importance of the references.

PART III: Remarks

A copy of all United States Patents listed on the attached PTO-1449 form (modified) is enclosed.

It is respectfully requested that:

The Examiner consider completely the cited information, along with any other information, in reaching a determination concerning the patentability of the present claims; and

The citations for the information be printed on any patent which issues from this application.

By submitting this Information Disclosure Statement, the Applicant makes no representation that a search has been performed, of the extent of any search performed, or that a more relevant information does not exist.

By submitting this Information Disclosure Statement, the Applicant makes no representation that the information cited in the Statement is, or is considered to be, material to patentability as defined in 37 C.F.R. § 1.56(b).

By submitting this Information Disclosure Statement, the Applicant makes no representation that the information cited in the Statement is, or is considered to be, in fact, prior art as defined by 35 U.S.C. §102.

Notwithstanding any statements by the Applicant, the Examiner is urged to form his/her own conclusion regarding the relevance of the cited information.

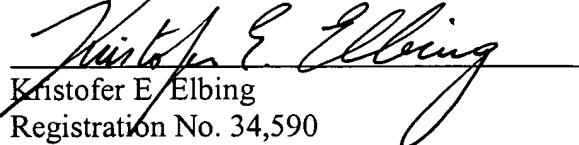
An early and favorable action is hereby requested.

The Commissioner is hereby authorized to charge any additional fees that may be required, or credit any overpayment, to Deposit Account No. 50-0750.

Respectfully submitted,

Dated

February 27, 2003


Kristofer E. Elbing
Registration No. 34,590
187 Pelham Island Road
Wayland, MA 01778
Telephone: (508) 358-2590
Facsimile: (508) 358-0714